

MyDigitalHealthAdvisor – Vendor Comparison

The following table provides a high-level comparison of the common virtual care solutions available for use within Canada. Additional vendors will be added so please be sure to check back at www.mydigitalhealthadvisor.ca for frequent updates.

	Maple	Brightsquid	Livecare	Medeo	PurposeMed	OnCall	InputHealth	ThinkResearch	P2P Doctor	Novari	InTouch Health	WellTel	CloudDx	Doxy.me	Zoom
Functionality															
Secure Messaging (Provider <-> Patient)	✓	✓	✓	✓	✗	✓	✓	✓	✓	✓	✗	✓	✓	✓	✓
Secure Messaging (Provider <-> Provider)	✓	✓	✗	✓	✗	✓	✓	✗	✗	✗	✗	✗	✗	✗	✓
Secure Video	✓	✗	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Video with Multiple Participants	✗	✗	✓	✗	✗	✓	✓	✗	✗	✗	✗	✗	✗	✓	✓
Ability to change providers during/after visit	✓	✗	✗	✗	✓	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗
Online Scheduler	✓	✗	✓	✓	✗	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓
Secure Patient Portal	✓	✗	✓	✓	✗	✓	✓	✓	✓	✓	✓	✓	✓	✗	✗
Provider Charting	✓	✗	✗	✓	✗	✗	✓	✓	✓	✓	✓	✗	✓	✗	✗
ePrescribing/Fax to Pharmacy	✓	✗	✗	✓	✗	✗	✓	✓	✗	✓	✓	✗	✗	✗	✗
EMR Integration	✗	✓	✓	✓	✗	✓	✓	✓	✗	✗	✗	✓	✗	✗	✗
Patient/Provider Access															
Mobile App	✓	✓	✓	✓	✗	✓	✓	✓	✗	✓	✗	✗	✓	✗	✓
Web Portal	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Privacy & Security															
PHIPA Compliance	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Data Encryption (rest and in transit)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Provincial Compliance/PIA submission	✓	✓	✓	✓	✗	✓	✓	✓	✓	✓	✗	✓	✓	✗	✓
Servers in Canada	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Other															
Live Technical Support	✓	✓	✓	✓	✓	✓	✓	✓	✗	✓	✓	✓	✓	✓	✓
White Labeling	✓	✓	✓	✗	✗	✓	✓	✓	✓	✗	✗	✗	✗	✗	✓
Pricing - Free subscription/use	✗	✗	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗	✓	✗